

BASIC LIFE SUPPORT, CPR, FIRST AID TRAINING

Dear AHA Course Students:

Please be punctual, students that are tardy may not be allowed to join the class. Students are expected to attend and participate in the entire course.

What you will need to bring

Welcome to the BLS Provider Course. Please bring your *BLS Provider Manual* to class. We can provide a manual for you to borrow for a \$5 non-refundable deposit. You are responsible for the book's replacement if it is lost, stolen or not returned on day of class. You can also purchase it for \$25. Review the manual before coming to class so that are comfortable with the course.

What to Wear

Please wear loose, comfortable clothing. You will be practicing skills that require working on your hands and knees, bending, standing, and lifting. If you have physical conditions that might prevent you from participating in the course, please tell one of the instructors when you arrive for the course. The instructor will work to accommodate your needs within the stated course completion requirements. If you are ill, please notify your instructor to reschedule your training.

Cancellation/Refund Policy

Cancellations received prior to 48 hours from the start of the scheduled course may be eligible to receive a full refund. Cancellations received after the stated deadline will not be eligible for a refund, however, may apply funds toward a future Simplex United course and may be subjected to a \$15.00 reschedule fee. Refunds may be - mailed out as a check, credited back to the original credit card used for payment, or the payment may be transferred and applied to the registration of any Simplex United course at a new, future date. Refunds will be made less book and supply charges for opened or used books or supplies. Simplex United reserves the right to cancel the course due to low enrollment or other circumstances which would make the course non-viable. If Simplex United cancels a course, registrants will have the right to receive a full refund per refund policy stated above.

Any questions or concerns call Simplex United at: 909-795-4979. I look forward to seeing you in class!

Sincerely,
Simplex United Instructors